



Current Events

April 2020

WaterPro, Inc.
12421 South 800 East
Draper, UT 84020
801.571.2232 Office
801.571.8054 Fax
www.waterpro.net

IMPORTANT NOTICE:

WATERPRO'S OFFICE IS CLOSED TO WALK-IN TRAFFIC.

To help slow the spread of the COVID-19 virus, we have closed our offices to the public until further notice.

Phones will still be staffed during regular office hours, so feel free to call.

If you must meet with staff, please call 801-571-2232 to make an appointment.

On Page 2:

Missed the Shareholders' Meeting?

Storing Water Safely

Did the earthquake grab your attention? Prepare now for another!

COVID-19 and Your Water Supply

The unfolding COVID-19 pandemic has caused panic due to uncertainty and fear. While we can't tell you how the pandemic will continue to unfold, we can say that **COVID-19 is not affecting your water supply.** WaterPro's ability to provide a reliable supply of safe water has not been compromised.

Some important facts:

- The coronavirus is not a water-borne virus. The disinfection process we use at our water treatment plant prevents viruses and bacteria from contaminating our water supply.
- Our staff provides an essential service to the community. Although

we are temporarily closing our office to walk-in traffic to limit contact with the public, we will continue to operate our treatment plant and maintain our infrastructure as always.

- The EPA website says: "Coronavirus, which causes COVID-19, is a type of virus that is particularly susceptible to disinfection and standard treatment and disinfectant processes are expected to be effective."

The tap water we provide to our customers is safe to drink. There is no medical reason to buy bottled water to protect against the coronavirus.

On March 12, Draper City declared a state of emergency due to COVID-19

As a result, Draper Irrigation/WaterPro will take these precautionary measures:

- WaterPro Offices are closed to the public except by appointment. Our phones will still be staffed during regular office hours.
- Our treatment plant, wells and all functions to supply water to residences are operational.
- All public meetings will be postponed indefinitely. This includes the DIC Shareholders Meeting and Board meetings.

DIC Board of Directors and Management emphasize that these measures are intended to mitigate the spread of COVID-19. The local emergency declaration ensures that our first responders are well equipped to continue to provide our crucial services to the community.



Missed the Shareholders' Meeting?

Due to the COVID-19 state of emergency declared by Draper City, we cancelled our annual Shareholders' Meeting that had been scheduled for March 18.

If you would like to see the audited financial statements we normally pass out at the meeting, please email us as hope@waterpro.net and we can send you a copy.

If you have questions or concerns you would like to discuss with the General Manager, Directors, or other staff members, we will be happy to schedule a meeting once the state of emergency is past and restrictions have been lifted.

Storing Water Safely

While it's not necessary to stock up on bottled water to deal with the COVID-19 pandemic, you should probably plan to store at least some water for other emergencies – as last month's earthquake reminded us.

So what are some rules of thumb for storing water for emergencies?

- Cases of bottled water from the grocery or Costco are not ideal. They are very expensive compared to tap water. The individual bottles create a lot of plastic waste. Their shelf life is shorter than properly-stored larger containers. And excess heat can

cause chemicals to leach into the water.

- It's better to buy larger containers and fill them with tap water. If stored in a cool place, it can be used for up to five years.
- If possible, store a minimum two-week supply (14 gallons per person in your household).
- Use containers marked "HDPE" and "2" for the safest storage.

For more details on water storage, visit www.utah.gov/beready. Click the "Family" tab for details on how to prepare your family for potential emergencies and disasters.

Did the earthquake grab your attention?

Now is the time to prepare for another!



If you were in Draper on March 18, you probably felt the 5.7 magnitude earthquake that hit our area.

While this quake caused minimal damage (none to WaterPro facilities and infrastructure) and no fatalities, experts say we may not be so lucky next time. Earthquakes can strike at any time with no warning.

What can you do about it? With the Great Utah Shakeout earthquake awareness event scheduled for April 16, this is a good time to increase your preparedness. Visit www.utah.gov/beready for ideas about how you, your family, your workplace, and your community can stay safe and be prepared for a natural disaster.