



# Current Events

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## IMPORTANT NOTICE:

**WATERPRO'S OFFICE REMAINS CLOSED TO WALK-IN TRAFFIC.**

To help slow the spread of the coronavirus, we have closed our offices to the public until further notice.

Phones will still be staffed during regular business hours, so feel free to call.

If you must meet with staff, please call 801-571-2232 to make an appointment.

### On Page 2:

- It's time to schedule a Water Check!
- New resources on our web page

## Stop and Waste 101

Every spring and fall we tell our customers to turn on or off their stop and waste valve as needed, but since we've seen some problems with this in the current year, we think a little background might help.

### What is a stop and waste?

A stop and waste valve controls whether or not water flows into your sprinkler system from our pressure irrigation (PI) system. The valve is typically buried in your yard inside a tube and usually looks something like this.



You typically use a valve key (like the one shown below) to turn the valve on or off.



*Continued on p. 2*

## Covid-19 Update

WaterPro continues to support guidelines for staying safe during the ongoing pandemic. Here's an update on what we're doing:

- Your drinking water is still safe! The coronavirus has had no effect on the quality of the water we deliver to you.
- As an essential service, our crews and water treatment operators are still on the job.
- Our office is closed to the public, but phones are still staffed and you can call with any questions or problems. Staffers who can work from home are doing so.
- So far, we've been able to keep all our employees healthy, and we hope for the same for our customers.

## It's time to schedule a Water Check!

Experts say that most of the water wasted in Utah is used on landscaping – and many homeowners can cut water consumption by 50% or more and still have a healthy green landscape. The problem is knowing exactly when and how to water to get the most from every drop.

That's where a Water Check comes in. Experts will come to your home, evaluate your current watering system, and give you tips to make it more efficient. Best of all, it's free! Just go to [slowtheflow.org](http://slowtheflow.org) to schedule your time slot.

Are You Waterwise? ▾

Schedule a Free Water Check

**SLOW**  
THE  
**FLOW**  
SAVE H<sub>2</sub>O

## Stop and Waste 101 *(continued)*

### How to turn it on or off

1. Remove the cap from the tube containing the valve.
2. Insert the key into the tube.
3. Maneuver the key until the end of the key fits down over the valve.
4. Turn the key left (to turn on) or right (to turn off) one-quarter of a turn.
5. Remove the key and replace the cap on the tube.

### What could go wrong?

**Leaks.** If a stop and waste valve isn't turned completely on or off it will leak. This wastes water, can cause the ground to settle around the valve, and may stir up grit that can actually ruin the valve.

To prevent this, just make sure to turn the valve a full quarter turn until it stops. If you're not sure, put your ear to the valve key – you'll be able to hear a hiss that indicates a water leak.

**Stiff/sticky valves.** Some valves become very hard to turn over time, and it can take some muscle to turn the valve. However, if you put too much muscle into it, you can actually break the pipe.

### Consult a landscaper

Remember, the stop and waste is the homeowner's responsibility. If you have problems or find your valve needs repair or replacement, contact a qualified landscaper.

## New resources on our web page

Visit [www.waterpro.net](http://www.waterpro.net) to learn about rebates, rewards, and grants for water-saving practices.

Utah  
Water  
Savers



Residential customers can create an account to learn about cash rebates, rewards, and free consultations to promote water-wise living.

Landscape  
LEADERSHIP  
grants

Commercial, industrial, and large residential customers can apply for grants for landscaping projects that have potential for significant water savings.