

September 2020

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## IMPORTANT NOTICE:

### WATERPRO'S OFFICE REMAINS CLOSED TO WALK-IN TRAFFIC.

To help slow the spread of the coronavirus, we have closed our offices to the public until further notice.

Phones will still be staffed during regular business hours, so feel free to call.

If you must meet with staff, please call 801-571-2232 to make an appointment.

### Office closure:

Our office will be closed entirely (no telephone service) on Monday, September 7 in observance of Labor Day.

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## September is Preparedness Month

### *Do you have adequate water storage?*

**N**obody likes to think that an emergency might be around the corner – but remember March's earthquake? An event like that can literally shake people up and help them see the importance of being prepared.

Since September is Preparedness Month, this is a good time to fine-tune your planning so you'll be more prepared and resilient in an emergency. And since water is so essential to life, having an adequate supply of water on hand is a great place to start.

### The basics of water storage

Store at least a three-day supply for each person and each pet in your household. At one gallon per day, that's three gallons for each living creature.

Commercially bottled water is easiest, but be sure to pay attention to the expiration date and replace it as needed.

You can use food-grade storage containers to store your own water, but be sure to wash them with soap, rinse them completely, and sanitize them with a bleach solution (1 teaspoon per gallon of water) for at least 30 seconds before filling.

Replace stored water every six months.

### Where can I learn more?

The Centers for Disease Control and Prevention (CDC) website is a good place to start. Here's a link about food and water storage: <https://www.cdc.gov/disasters/foodwater/prepare.html>

## Construction Update: PI Meters

During September, our contractor will be working in the areas south of 12300 South, between I-15 and 700 East.

When the crews get to your area, they will hang door tags a few days before they start working. We know that a lot of people don't use their front doors frequently, so please keep an eye out for our door hanger!



## ***Do you know how to turn off your water in an emergency?***

We hope it never happens to you – but what if a water pipe bursts in the middle of the night? Worse yet, what if it happens when your kids are at home with a babysitter?

Make sure everybody in your household knows where the main water shutoff for your house is located. Label it with a tag to find it in an emergency. Shutting off the water promptly is the best way to limit damage.



## **What You Need to Know About Shutting Off Your Water**

Is it a good idea to shut off your water when you leave home for an extended period, such as a vacation? Turning off the water pretty much eliminates the chance that a broken pipe might damage your house while you're gone. It can also save you money on your water bill if you have any leaks in your house.

But before you turn off the main valve on your way out the door, there are a few things you might want to consider.

### **The weather**

During most seasons of the year, and even during most normal winter weather, you can turn off the water and leave town without the weather being a factor.

However – if the weather is going to be extremely cold, there's a possibility that pipes might freeze in your home while you're gone.

Simply turning off the water – even if you run the faucets to empty the pipes – will not necessarily protect against an extreme cold snap. Most plumbing systems have low spots and emptying the pipes completely can be complicated. For complete safety, you would need to blow out the pipes and possibly put antifreeze in the pipes – a process that's beyond most homeowners.

If you think there might be sub-zero weather while you're gone, it's best to leave the water turned on and leave one faucet running slightly to keep the pipes from freezing.

### **Your landscaping**

If you water your landscaping with culinary water, you should leave the water on when you leave town so your automatic irrigation system will continue to water your plants.

If you use pressure irrigation (PI), it's okay to turn off the culinary water, but make sure not to turn off your PI system. It's easy to tell the difference; the shutoff for your culinary system is usually inside the house, while the shutoff for your PI is a stop and waste located in the ground that you turn off with a long valve key.

### **The different types of shutoffs**

There are several different types of water shutoffs in the average household, and it can be helpful to understand the difference:

- Shutting off water to a single fixture, such as a toilet or a water heater
- Shutting off the main valve to your house
- Cutting the water supply to your entire property

To understand the difference, Wikihow is a good place to start: <https://www.wikihow.com/Turn-Off-Your-Water-Supply-Quick-and-Easy#:~:text=How%20to%20Turn%20Off%20Your%20Water%20Supply%20Quick,to%20Your%20Property.%20Contact%20your%20water%20company.%20>