



Current Events

February 2021

WaterPro, Inc.
12421 South 800 East
Draper, UT 84020
801.571.2232 Office
801.571.8054 Fax
www.waterpro.net

IMPORTANT NOTICE:

WATERPRO'S OFFICE REMAINS CLOSED TO WALK-IN TRAFFIC.

To help slow the spread of the coronavirus, we have closed our offices to the public until further notice.

Phones will still be staffed during regular business hours, so feel free to call.

Note that the office will be closed all day on February 15 in observance of Presidents' Day. We will not answer the phone on that day, although we will monitor the phone for emergencies.

If you must meet with staff, please call 801-571-2232 to make an appointment.

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Is This the Driest Winter? See How This Season Stacks Up So Far

Have you noticed a lack of snow through the first part of this winter?

According to the chart below posted by the U.S. National Weather Service for Salt Lake City ([US National Weather Service Salt Lake City Utah | Facebook](#)) on January 16, as of mid-January this was the driest winter on record. Note that this chart includes precipitation only through January 16 for 2020-2021, so the number is lower than the final result will be.

However, even with more recent snowstorms, as of January 26 most of the state still reported snowpack at only 50-67% of normal for this time of year.

While the winter isn't over yet and mountain snowpack may improve, the picture doesn't look good so far. We will keep you updated about the water picture as the winter continues.

In the meantime, please think about conservation and what you can do to make the most of Utah's limited water supply. The Slow the Flow website (<https://slowtheflow.org>) is a great place to start.

Rank	Season	Total Precipitation
1	2020-2021	0.41 (as of Jan. 16)
2	1989-1990	1.05
3	1976-1977	1.48
-	1962-1963	1.48
5	1930-1931	1.51
6	1980-1981	1.82
7	1890-1891	1.92
8	1947-1948	1.99
9	1945-1946	2.05
10	1963-1964	2.08

Time to Replace Your PRV?

A pressure reducing valve (PRV) regulates the pressure coming in from the water main, which can fluctuate from 50 to more than 150 PSI, depending on the area. The PRV helps protect dishwashers, clothes washers, and other appliances from the strain of high-pressure water. Building codes require PRVs, although older homes may lack them.

PRVs have moving parts; they eventually wear out and need to be replaced. If a PRV fails suddenly, it can rupture supply lines and cause flooding in your home.

Signs that your PRV is failing could include “water hammer” (banging or thumping noises when your dishwasher or washing machine turns on or off) or a leaking temperature and pressure, or T&P valve (shown below) on the side of your water heater.

If you suspect your PRV is failing, call a licensed plumber to diagnose and fix the problem.



Annual Shareholders' Meeting Scheduled for September 15

Due to the ongoing COVID-19 pandemic, WaterPro/Draper Irrigation has rescheduled our annual Shareholders' Meeting from our usual date in mid-March to Wednesday, September 15. The meeting will be held at the Draper City Hall, 1020 East Pioneer Road, at 7 p.m. All are welcome.

What happens at our annual meeting?

- Shareholders have an opportunity to vote for candidates for our Board of Directors. Remember, these directors are responsible for many decisions that affect *your* water company. Shareholders will receive ballots before the meeting, and you can drop your ballot at our office or bring it to the meeting yourself.
- If you would like to run for our Board, or if you would like to nominate someone, you will have that opportunity before the meeting takes place. We will notify you through this newsletter and on our website as the date draws closer.
- At the meeting, staff members will present information on our finances and projects for the past year, as well as our plans for the future.
- You'll have the opportunity to talk to staff and directors in person, to ask questions and learn more about what's going on with your water.

Watch this newsletter and our website for more information.

Late Fees will be Reinstated Beginning March 1

WaterPro will reinstate late fees on delinquent water bills beginning March 1. Accounts that remain in arrears after that time will be subject to warnings and shutoff according to our normal policies.

If you are unable to pay your water bill in full and on time, please contact our office at 801-571-2232.