



Current Events

December 2022

Does WaterPro Have Your Correct Mailing Address?

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Office closures for December

WaterPro's office will be closed on the following dates and times in December:

- Friday, December 16 from 11:30 a.m. to 1:00 p.m. for a company meeting
- All day Monday and Tuesday, December 26 and 27 for the Christmas holiday

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Free Holiday Fun for In Our Community!

Mark Your Calendar for Our Annual Shareholders' Meeting on March 15

Experts Say Conservation Is Key to Saving the Great Salt Lake

We encourage our customers to sign up for xpress Bill Pay on our website to make paying your water bill simpler for you and for us. If you've already done this, you might wonder why we need your mailing address at all.

Once a year we mail out a packet to our shareholders in anticipation of our annual meeting. This packet contains your ballot and other important

information. If your mailing address is out of date, the packet won't reach you and will be returned to us.

So, we are asking all our customers who use paperless billing to log into their accounts and check to make sure if their mailing address is up to date, then correct it if necessary.

Follow steps 1-5 below to check and update your address. We thank you for your cooperation.

The screenshot shows the 'xpress BILL PAY' website interface. At the top, there are navigation links: 'ADD ACCOUNT', 'ACCOUNTS', 'AUTO PAYS', and 'XPRESS WALLET'. In the upper right corner, there is a user profile section with 'Your Name v' and a dropdown menu containing 'Account Settings' and 'Logout'. The main heading is 'Account Settings'. Below it, there is a 'Contact Information' section with a toggle switch for 'Update all my Wallet and Auto Pay information'. The contact details are listed as follows: Account Type: Personal; Name: Xxxxxx Xxxxx; Email: xxxxx@xxxx-xxxx; Phone: (xxx) xxx-xxxx; Mobile Number: (xxx)xxx-xxxx; Billing Address: If not showing current mailing address, Please Select Edit and update it. There are four numbered callouts: 1 points to the user name, 2 points to the 'Account Settings' dropdown, 3 points to the 'Edit' button, and 4 points to the 'Billing Address' field.

1. In upper right corner, click your name.
2. Click Account Settings in the drop-down menu
3. In the lower right corner click Edit
4. Update the bottom two lines to reflect your current mailing address
5. Save



Free Holiday Fun In Our Community!



Where: Draper Historic Park
(Fort Street at 12600 South)

When: 4-5:30 p.m. on
Monday, December 12th

Who: Kids 6 and under

What: Hunt for hidden candy canes; may win a free toy; photos with Santa and Mrs. Claus; hot chocolate and roasting marshmallows.



What: Holiday market; visit with with Santa and Mrs. Claus; roast marshmallows.

Where: Draper Park North Pavilion (12500 S 1300 E)

When: Friday, Dec 16th 5-8 p.m.; Saturday, Dec 17th noon-8 p.m.

Who: Everyone!

For more information (ADA accommodations, weather cancellation, etc.), check out the Residents/Community Events section on the Draper City website, www.draperutah.gov.

Mark Your Calendar for our Annual Shareholders' Meeting on March 15

We invite all WaterPro stockholders to attend our annual meeting on Wednesday, March 15 at 7 p.m. in the City Council Room at Draper City Hall, 1020 East Pioneer Road.

Members of our staff will make presentations on what we have done in 2022 and what we are planning in 2023. They will also be available to answer your questions.

If you are interested in nominating yourself or someone else for our Board of Directors election held in conjunction with the shareholders' meeting, we will

provide more information about how to do that as the date for the meeting approaches.



If you have questions about the meeting, please contact Diana Percival at hope@waterpro.net or 801-571-2232.

Experts Say Conservation Is Key to Saving the Great Salt Lake

The New York Times didn't mince words about the crisis facing us. Their headline: "As the Great Salt Lake Dries Up, Utah Faces an Environmental Nuclear Bomb." The writer warned that historically low lake levels will lead to toxic dust storms as sediments laden with heavy metals, previously covered with water, become windborne and blow throughout the Salt Lake valley. Other problems include devastation of migratory bird populations, loss of at least \$10 million per year to the brine shrimp industry, and reduced snowfall due to loss of the "lake effect."

Experts say conservation is the key to saving the lake. There is some good news in that regard: as more

Utah water providers (including WaterPro) install meters on their secondary (irrigation) systems, immediate savings of 30% or more occur. In addition, farmers will need to switch from water-intensive crops like hay and water-wasting practices like flood irrigation, since agriculture is responsible for over 60% of water use in the state.

As reported in the Deseret News, Joel Ferry, executive director of the Utah Department of Natural Resources, says: "Conservation has to be our first choice. Across the board. Period."

Our customers have shown that Utahns can conserve water. We encourage you to keep up the good work, for the sake of everyone in our beautiful valley.