

WATERPRO INC.

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Current Events

October 2023

Winterizing Your Sprinkler System

Barring new information from the Utah Lake Board of Canals regarding water shut-off, WaterPro plans to drain the pressurized irrigation system **on October 15th**. To winterize your system, turn off your stop and waste, which is the valve that controls the water supply to your sprinklers. Even if your system has built-in drains, using an air compressor is recommended to blow the remaining water out of the pipes. Completely removing water will help prevent damage to pipes. Broken pipes can lead to flooding once water is put into the system next spring. If your system uses culinary water and includes a backflow assembly, it is critical to winterize the backflow assembly according to the manufacturer's instructions. If you do not have the time, equipment, or expertise to drain and winterize your sprinkler system, call a qualified landscaper to help.

This Issue:

- ◆ Winterizing your sprinklers
- ◆ What is a Stop and Waste?
- ◆ Smart Meters

Office Closures:

October 9, 2023
Columbus Day

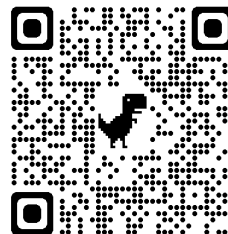
October 26, 2023

11:30 a.m. to 1:00 p.m.
for a company meeting.



What is a Stop and Waste?

You might have heard about your pressurized irrigation system's "stop and waste" valve and wondered how it got its name. This type of valve controls whether or not water is flowing to your sprinkler system. In the "stop" or off position, the valve is designed to drain water from the irrigation system. This process of draining water is called wasting; therefore, the name "stop-and-waste" valve. As pictured, the meter and stop and waste valve access indicate that your pressurized irrigation has been upgraded and may contain innovative technology (see article on page 2 of this newsletter, "Keeping an Eye on Your Water"). Your new stop and waste valve will be under a yellow or orange "snug cap." To work this valve correctly, please scan the QR code or click the link below to watch the video "WaterPro: Your Irrigation Service and How to Operate Your Stop and Waste."



<https://www.youtube.com/watch?v=JqcgESFM3A&t=48s>

Community Happenings



Draper Farmer's Market

Saturdays through Oct. 14, 2023

9:00 a.m.-1:00 p.m.
Andy Ballard Area



Haunted Trail

Oct. 26-28 5:00 p.m. - 9:00 p.m.

Ballard Arena

15 years and younger
Tickets Required

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[drapercity.activityreg.com/
selectactivity_t2.wcs?](https://drapercity.activityreg.com/selectactivity_t2.wcs?)

HAUNTED TRAIL

Current Events

Keeping an Eye on Your Water

WaterPro aims to upgrade customers' culinary and pressurized irrigation services to smart meters by 2026. Smart meter technology can provide our customers with helpful information. Once a service has been upgraded, customers can create an account at eyeonwater.com or the eyeonwater app. Creating an account will allow customers to view water usage in a bar graph chart, so they will know when and how much water is used.

Another benefit of setting up the eyeonwater account is getting a leak alert. If water continually runs through the meter, a leak alert will be sent to the customer's email or phone. The notification will indicate the gallons constantly flowing through the meter per hour. There may be legitimate water usage, like filling a swimming pool for several days; however, inexplicable excessive water usage should be investigated.

Although your smart meter cannot identify the leak's location, here are culprits associated with water loss.

Indoors:

- Running toilet (upwards of 100+ gallons per hour)
- Dripping faucet
- Leaking water heater
- Malfunctioning soft water unit
- Crawl space plumbing

Outdoors:

- Malfunctioning or incorrect sprinkler timer
- Sprinkler valves
- Hose bib
- Water line from the meter to the house
- Backflow assembly
- Landscape irrigation connections (including a stop and waste not fully turned to the "on" position, which can present as a leak). Please go to waterpro.net for a how-to video on working your stop and waste.

Innovative technology helps customers keep an eye on their water usage to save precious water and money resources. If you have a smart meter, create an account at eyeonwater.com. Please call our office at 801-571-2232 to determine if your water service has been upgraded.



EyeOnWater®